

WALLMOUNT

DUCT TYPE

CASSETTE



Mini Splits Catalog  
MULTI ZONE

# WELCOME



## SERVICE & SUPPORT

We believe that the best way to ensure the complete satisfaction of our customers is by offering the greatest service and support to our installers' network. This way, they will systematically propose optimal solutions and complete installations with unmatched professionalism.

We have developed all the necessary tools to provide the best after sales and service support.



## EXCELLENCE & INNOVATION

Every Willis system is designed to be the best in its class. Only first class materials are used throughout the manufacturing of a Willis system. A strict quality control is in place to insure the premium quality of all Willis units. From engineering to after sales support our team of professionals strive to deliver customer satisfaction. Through our commitment to excellence we have developed partnerships of qualified installers. These exclusive partnerships allow us to train, support and monitor our installations to ensure the best consumer experience in every region where we operate. Our warranties are a testament to our quality innovations and our fully integrated process.

## What can I find in this catalog ?

WILLIS BENEFITS .....	03
MULTI ZONE INFORMATIONS .....	04
MULTI ZONE OUTDOOR SERIES 2 .....	05
MULTI ZONE OUTDOOR SERIES 3 .....	06
MULTIZONE INDOOR UNIT .....	07
MULTI-MIX COMBINATIONS .....	09
WARRANTY, GLOSSARY & CONTACTS .....	11

Want to know more about us and our products ?  
Visit our website [willisac.com](http://willisac.com)



# WILLIS

# BENEFITS

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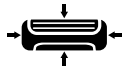
## 4 Way Air Outlet

The louver can be adjusted vertically and horizontally this will help maximise the comfort of your home.



## Intelligent Defrost

The defrosting operation is only performed when needed, this reduces energy waste by eliminating unnecessary defrost while maximising warm comfort.



## Compact Design

With state of the art innovations such as an integrated evaporator and incorporated rear base casing our indoor units are more compact.



## Auto Clean

After powering off, the cross fan stays operational until the inside of the indoor unit is dry, this way your unit will stay clean and healthy.



## Quiet

The axial fan innovative design and the strengthened motor bracket will minimize the vibrations and noise level outside. The integrated rear base and evaporator makes our indoor unit one of the quietest.



## High Efficiency

Cutting edge chips for precise inverter control high efficiency electronic expansion valves for precise refrigerant flow, optimized cross fan designed for larger air flow volume.



## Sleep Mode

Willis comfy sleep curve will maintain the ideal temperature until morning to ensure your comfort.



## I Feel

The mini sensor in the remote controller senses the surrounding temperature. The air flow and set temperature of the indoor unit is adjusted accordingly for optimal comfort level. The integrated rear base and evaporator makes our indoor unit one of the quietest.



## Certifications

All our products are



# MULTI ZONE

OUTDOOR & INDOOR UNIT

## MULTI ZONE OUTDOOR SERIES 2

18,000 - 56,000 BTU  
16 SEER

## MULTI ZONE OUTDOOR SERIES 3

18,000 - 42,000 BTU  
22-20.5 SEER

## MULTI ZONE INDOOR UNIT

- Wallmount
- Commodore 23
- Admiral
- Console
- Floorceiling
- Slimduct
- Cassette



### What is the "Willis Advantage"?

1. Access to one of the most comprehensive lines of mini-splits and multi-zones in North America.

2. The flexibility of dealing with a family owned supplier who cares about your needs. Flexible terms, flexible product offerings, flexible warranties, flexible stocking programs, flexible support programs all tailored to your needs.

3. The strength of a company which is devoted to the wholesale distributor and the wholesale representative. Too many manufacturers just look out for themselves, and do not honor their commitments if it is inconvenient. Willis is different. Try us out and see what you think.

4. The strength of experience: Some of our staff members have been in the mini-split business segment since the beginning. They know the products, the manufacturers, and the needs of the market, and they bring that knowledge to you.

5. Quality products by the biggest and most successful manufacturers in the world.

6. Aggressive pricing.

### INDOOR UNIT MATCH

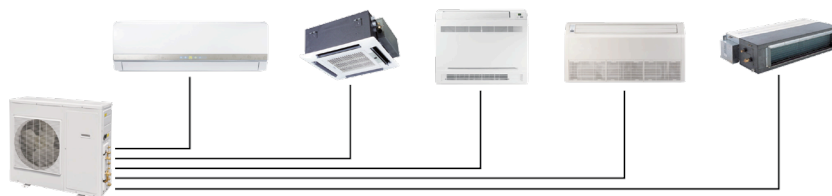
AVAILIBILITIES	MULTI ZONE SERIES 2	MULTI ZONE SERIES 3
WALLMOUNT	●	
COMMODORE 23		●
ADMIRAL	●	●
CONSOLE	●	●
FLOORCEILING	●	●
SLIMDUCT	●	●
CASSETTE	●	●

# MULTI-ZONE OUTDOOR SERIES 2

MULTI-MIX  
SUPER MULTI-MIX  
18,000 - 56,000 BTU  
16 SEER

**WILLIS**  
MULTI-ZONE

## MULTI-MIX (MULTI PORTS)



## SUPER MULTI-MIX (2-3 PORT DISTRIBUTION BOX)



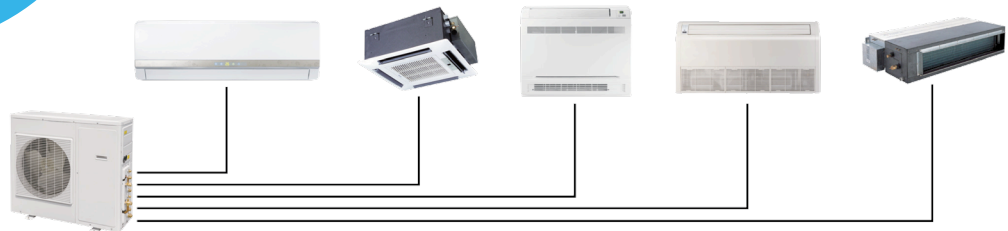
MODELS Outdoor Unit			WMO 18MH16S	WMO 24MH16S	WMO 30MH16S	WMO 36MH16S	WMO 42MH16S	WMO 48MH16S	WMO56 MH16S
Number of ports			2 ports	3 ports	4 ports	4 ports	5 ports	Up to 8 units	Up to 9 units
Capacity	Cooling	Btu/h	18,000 (7,000-21,000)	26,000 (7,500-33,000)	29,000 (7,500-34,000)	34,000 (8,530-34,120)	41,000 (8,530-46,403)	48,000 (3,410-54,590)	53,000 (3,410-61,420)
	Heating	Btu/h	19,000 (8,530-22,600)	29,000 (7,500-35,000)	30,500 (7,500-36,000)	35,800 (10,662-40,944)	44,500 (10,662-47,768)	54,500 (4,090-58,000)	61,500 (4,090-63,120)
SEER			16	16	16	16	16	16	16
HSPF			8.20	8.20	8.20	8.20	8.00	8.20	8.20
Power Supply			208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph
Power input	Cooling	W	1,650 (680-2,800)	3,050 (650-4,500)	3,450 (650-4,500)	4,300	4,400	5,000	5,600
	Heating	W	1,640 (680-2,800)	2,800 (980-3,950)	2,850 (980-3,950)	3,600	4,600	4,400	5,200
Rated current	Cooling	A	8.09	14.96	16.93	19.2	19.5	23	23
	Heating	A	8.05	13.74	13.98	15.81	20.5	23	23
Airflow		CFM	1,530	1,530	1,530	2,177	3,237	3,766.40	4,119.50
		m3/h	2,600	2,600	2,600	3,700	5,500	6,400	7,000
Operating range	Cooling	°C	-5 ~ 43	-5 ~ 43	-5 ~ 43	-5 ~ 43	-5 ~ 43	-5 ~ 43	-5 ~ 43
		°F	23 ~ 109	23 ~ 109	23 ~ 109	23 ~ 109	23 ~ 109	23 ~ 109	23 ~ 109
	Heating	°C	-20 ~ 20	-20 ~ 20	-20 ~ 20	-20 ~ 20	-20 ~ 20	-20 ~ 20	-20 ~ 20
		°F	-5 ~ 68	-5 ~ 68	-5 ~ 68	-5 ~ 68	-5 ~ 68	-5 ~ 68	-5 ~ 68
Sound Pressure Level		dB(A)	66	66	66	69	68	65	67
Piping Connection	Gas	inch	2x3/8	3x3/8	4x3/8	2x3/8 & 1x1/2 & 1x5/8	2x3/8 & 2x1/2 & 1x5/8	5/8	5/8
	Liquid	inch	2x1/4	3x1/4	4x1/4	3x1/4 & 1x3/8	4x1/4 & 1x3/8	3/8	3/8
Dimensions WxHxD		inch	35.4x23.5 x14.9	37.2x27.6 x15.6	37.2x27.6 x15.6	36.2x31.1 x16.8	40x43.4 x17.3	53.14x35.44 x13.39	53.14x35.44 x13.39
Net/Gross Weight		Lbs	94.8/105.8	134.5/145.5	136.7/147.7	152.6/165	225/247	255.74	255.74
Max. Total Distance		ft.	66	230	230	230	262	443	476
Max. Single Distance		ft.	33	66	66	66	82	180	180
Max Elevation		ft.	16	33	33	49	49	98	98
Pre-charge		ft.	25	25	25	25	25	25	25
MCA		A	13	20	26	28	29	30	30

# MULTI-ZONE OUTDOOR SERIES 3

MULTI-MIX  
18,000 - 42,000 BTU  
22-20.5 SEER

**WILLIS**  
MULTI-ZONE

## MULTI-MIX (MULTI PORTS)



MODELS Outdoor Unit			WMO18KCH22S	WMO24KCH21S	WMO30KCH21S	WMO36KCH21S	WMO42KCH21S
Number of ports			2 ports	3 ports	4 ports	4 ports	5 ports
Capacity	Cooling	Btu/h	18,000	26,000	29,000	34,000	39,000
	Heating	Btu/h	19,000	29,000	31,600	42,500	45,000
SEER			22	20.5	21	21	21
HSPF			9	10.2	10.2	10.2	10.2
Power Supply			208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph	208-230V, 60Hz, 1Ph
Power Input	Cooling	W	1,650 (680-2,800)	2,740 (1,000-2,800)	2,420	2,800	3,740
	Heating	W	1,610 (680-2,800)	2,320 (880-2,900)	2,470	3,350	3,650
Rated Current		A	12.42	20.19	/	/	/
Airflow		CFM	1,883	2,354	2,330.46	4,531	4,531
		m3/h	3,200	4,000	3,960	7,700	7,700
Operating Range	Cooling	°C	-18 ~ 48	-18 ~ 48	-18 ~ 48	-18 ~ 48	-18 ~ 48
		°F	-1 ~ 118	-1 ~ 118	-1 ~ 118	-1 ~ 118	-1 ~ 118
	Heating	°C	-20 ~ 24	-20 ~ 24	-20 ~ 24	-20 ~ 24	-20 ~ 24
		°F	-4 ~ 75	-4 ~ 75	-4 ~ 75	-4 ~ 75	-4 ~ 75
Sound Pressure Level		dB(A)	56	59	59	61	61
Piping Connection	Gas	inch	2 x 3/8	3 x 3/8	4 x 3/8	5 x 3/8	5 x 3/8
	Liquid	inch	2 x 1/4	3 x 1/4	4 x 1/4	5 x 1/4	5 x 1/4
Dimensions WxHxD		inch	37.6 x 27.55 x 15.6	38.6 x 31.1 x 16.8	38.6 x 31.1 x 17.3	42.8 x 43.4 x 17.3	42.8 x 43.4 x 17.3
Net/Gross Weight		Lbs	114.6/124.6	153.2/164.2	145.5/154.3	198.4/216	198.4/216
Max. Total Distance		ft.	65.6	197	230	246	246
Max. Single Distance		ft.	33	66	82.5	82,5	82.5
Max Elevation		ft.	33	33	49.5	49,5	49.5
Refrigerant Charge		Lbs	3.52	4.85	6.17	8.05	8.04
MCA		A	15	21	23	23	24
Loading Quantity			171	144	144	86	86

**MULTI-ZONE  
INDOOR SYSTEM  
WALLMOUNT**

**SERIES 2 ONLY**  
9,000 BTU TO 18,000 BTU  
Easy Install



MODEL		WMI 09MH16S	WMI 12MH16S	WMI 18MH16S
Sound Pressure Level	dB(A)	42/32	44/33	49/35
Dehumidification	pt/h	1,69	2,96	3,8
Air Flow	CFM	306/277/253/218	335/277/253/218	500/459/383/324
Dimension W x H x D	in	33.3 x 10.8 x 7.1	33.3 x 10.8 x 7.1	37 x 11.7x 7.9
Net/Gross Weight	Lbs	22.1/27.6	22.1/27.6	28.7/35.3
Piping Connection	gas	in	3/8	1/2
	liquid	in	1/4	1/4

**MULTI-ZONE  
INDOOR SYSTEM  
COMMODORE  
23**

**SERIES 3 ONLY**  
9,000 BTU TO 36,000 BTU  
Easy Install



MODEL		WCM 09MH23S	WCM 12MH22S	WCM 18MH20S	WCM 24MH20S	WCM 30MH18S	WCM 36MH18S
Sound Pressure Level	dB(A)	43/39/ 35/29	45/39/ 35/29	47/43/ 40/39	48/44/ 40/36	51/45/ 41/37	54/49/ 44/37
Dehumidification	pt/h	1.69	2.96	3.8	4.23	6.54	7.40
Air Flow	CFM	377/288/ 241/171	400/288/ 241/171	559/488/ 412/335	706/647/ 588/530	706/618/ 730/412	736/647/ 530/412
Dimension W x H x D	in	33.4 x 11.4 x 8.2	33.4 x 11.4 x 8.2	38.2 x 11.8 x 8.8	42.4 x 12.8 x 9.7	53.1 x 12.8 x 10	53.1 x 12.8 x 10
Net/Gross Weight	Lbs	22.1 / 26.5	22.1 / 26.5	28.7 / 35.3	34.2 / 41.9	41.9 / 51.8	41.9 / 51.8
Piping Connection	gas	in	3/8	1/2	5/8	5/8	5/8
	liquid	in	1/4	1/4	1/4	1/4	1/4

**MULTI-ZONE  
INDOOR SYSTEM  
ADMIRAL**

**SERIES 2 & SERIES 3**  
9,000 BTU TO 24,000 BTU  
Easy Install



MODEL		WAM 09KCH27S	WAM 12KCH25S	WAM 18KCH21S	WAM 24KCH21S
Sound Pressure Level	dB(A)	42/38/36/34 /30/26/23	44/38/36/34 /30/26/24	51/48/45/43 /39/36/33	52/49/47/45 /43/41/38
Dehumidification	pt/h	2.28	3.59	4.56	6.55
Air Flow	CFM	418/300/282/247 /218 /182/ 118	453/312/288/259 /221 /182 /118	588/512/465/418 /371 /330 /282	706/647/589/530 /471 /412 /353
Dimension W x H x D	in	34.1 x 11.5 x 8.2	34.1 x 11.5 x 8.2	40.1 x 12.6 x 9.1	46.4 x 12.8 x10.4
Net/Gross Weight	Lbs	24 / 31	24 / 31	31 / 42	40 / 53
Piping Connection	gas	in	1/2	5/8	5/8
	liquid	in	1/4	1/4	1/4



MULTI-ZONE  
INDOOR SYSTEM  
CONSOLE

SERIES 2 & 3  
9,000 BTU TO 12,000 BTU  
Floor Warming Function

  
WILLIS  
MULTI-ZONE



MODEL			WMCS09MH16S	WMCS12MH16S
Sound Pressure Level	dB(A)		40/38/36/33/30/27/25	42/40/38/37/35/32/27
Dehumidification	pt/h		1.69	2.96
Air Flow	CFM		147 / 294	164 / 353
Dimension W x H x D	in		27.6 x 23.6 x 8.5	27.6 x 23.6 x 8.5
Net/Gross Weight	Lbs		33.1 / 39.7	33.1 / 39.7
Piping Connection	gas	in	3/8	3/8
	liquid	in	1/4	1/4

MULTI-ZONE  
INDOOR SYSTEM  
FLOORCEILING

SERIES 2 & 3  
9,000 BTU TO 24,000 BTU  
Wide Air Discharge

  
WILLIS  
MULTI-ZONE



MODEL			WMFC09MH16S	WMFC12MH16S	WMFC18MH16S	WMFC24MH16S
Sound Pressure Level	dB(A)		40/36	40/36	45/40	48/44
Dehumidification	pt/h		1.69	2.96	3.8	5.28
Air Flow	CFM		383/324/265	383/324/265	559/412/294	736/530/412
Outline Dimension W x H x D	in		48.0x27.6x8.9	48.0x27.6x8.9	48.0x27.6x8.9	48.0x27.6x8.9
Net/Gross Weight	Lbs		88.2/110.2	88.2/110.2	88.2/110.2	100/120
Piping Connection	gas	in	3/8	3/8	1/2	5/8
	liquid	in	1/4	1/4	1/4	3/8

MULTI-ZONE  
INDOOR SYSTEM  
SLIMDUCT

SERIES 2 & 3  
9,000 BTU TO 24,000 BTU  
Powerful & Concealed

  
WILLIS  
MULTI-ZONE

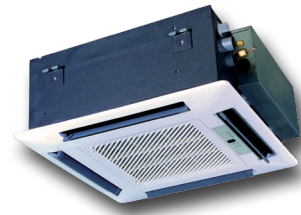


MODEL			WMDT09MH16S	WMDT12MH16S	WMDT18MH16S	WMDT24MH16S
Sound Pressure Level	dB(A)		37/31	39/32	41/33	42/34
Dehumidification	pt/h		1.69	2.96	3.8	5.28
Air Flow	CFM		265/177/147	324/235/177	412/353/294	589/441/324
Dimension W x H x D	in		27.6 x 7.9 x 24.2	27.6 x 7.9 x 24.2	35.4 x 7.9 x 24.2	43.3 x 7.9 x 24.2
Net/Gross Weight	Lbs		48.5/59.5	50/64	59/79	68/90
Piping Connection	gas	in	3/8	3/8	1/2	5/8
	liquid	in	1/4	1/4	1/4	3/8



MULTI-ZONE  
INDOOR SYSTEM  
CASSETTE

SERIES 2 & 3  
12,000 BTU TO 24,000 BTU  
Breeze Free Discharge



MODEL			WMCT12MH16S	WMCT18MH16S	WMCT24MH16S
Sound Pressure Level	dB(A)		46/44/42	46/44/42	39/37/35
Dehumidification	pt/h		2.96	3.80	5.28
Dimension W x H x D	body	in	22.4x9.1x22.4	22.4x9.1x22.4	33.1x9.5x33.1
	panel	in	25.6x2x25.6	25.6x2x25.6	37.4x2.4x37.4
Net/Gross Weight	Lbs		40/51	40/51	62/77
Air Flow	m3/h		600	600	1,180
	CFM		353	353	694
Piping Connection	gas	in	3/8	1/2	5/8
	liquid	in	1/4	1/4	3/8

MULTI-MIX  
COMBINATIONS

We propose many combinations according to your specific needs. You can find below all possible combinations for 18, 24, 30, 36 and 42 outdoor unit model.

The icon represents our Wallmount indoor unit but you can do combinations with our other multi-zone products: Console, Floor-ceiling, Slimduct and Cassette.

You can find on our website [willisac.com](http://willisac.com) the possible combinations for 48 and 56 outdoor unit model in Multi-Mix Combinations section.

Depending on the selected outdoor unit you can do several combinations between one to nine indoor unit.



One Unit



Two Units



Three Units



Four Units



Five Units

## MULTI-MIX COMBINATIONS POSSIBILITIES

COMBINATIONS	WMO18MH16S WMO18KCH22S	WMO24MH16S WMO21KCH21S	WMO30MH16S WMO30KCH21S	WMO36MH16S WMO36KCH21S	WMO42MH16S WMO42KCH21S
09 + 09	●	●	●	●	●
09 + 12	●	●	●	●	●
09 + 18		●	●	●	●
09 + 24				●	●
12 + 12		●	●	●	●
12 + 18		●	●	●	●
12 + 24				●	●
18 + 18		●	●	●	●
18 + 24				●	●
24 + 24				●	●
09 + 09 + 09		●	●	●	●
09 + 09 + 12		●	●	●	●
09 + 09 + 18		●	●	●	●
09 + 09 + 24				●	●
09 + 12 + 12		●	●	●	●
09 + 12 + 18			●	●	●
09 + 12 + 24				●	●
09 + 18 + 18				●	●
09 + 18 + 24				●	●
09 + 24 + 24					●
12 + 12 + 12		●	●	●	●
12 + 12 + 18			●	●	●
12 + 12 + 24				●	●
18 + 18 + 18				●	●
18 + 18 + 24					●
09 + 09 + 09 + 09			●	●	●
09 + 09 + 09 + 12			●	●	●
09 + 09 + 09 + 18				●	●
09 + 09 + 09 + 24				●	●
09 + 09 + 12 + 12			●	●	●
09 + 09 + 12 + 18				●	●
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12 + 12 + 12 + 18					●
12 + 12 + 12 + 24					●
12 + 12 + 18 + 18					●
09 + 09 + 09 + 09 + 09			●		●
09 + 09 + 09 + 09 + 12					●
09 + 09 + 09 + 09 + 18					●
09 + 09 + 09 + 09 + 24					●
09 + 09 + 09 + 12 + 12					●
09 + 09 + 09 + 12 + 18					●
09 + 09 + 09 + 18 + 18					●
09 + 09 + 12 + 12 + 12					●
09 + 09 + 12 + 12 + 18					●
09 + 12 + 12 + 12 + 12					●
09 + 12 + 12 + 12 + 18					●
12 + 12 + 12 + 12 + 12					●



### WANT MORE INFORMATION ?

We'll be there for you



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### WARRANTY

We propose two types of warranties 5-1 years and 7-7 years. These warranties depend on the location in the United States or the province in Canada. We also propose extended warranties. For more information, contact us.



Canada & Latin America



United States  
except Godwin Series

## GLOSSARY

### AIRFLOW

A measure of the amount of air per unit of time that passes through the device. It is measured either in CFM (cubic foot per minute) or m<sup>3</sup>/h (cubic meter per hour).

### COP

COP stands for Coefficient of Performance. It is the ratio between the cooling or heating provided and the electrical power consumption.

### EER

EER stands for Energy Efficiency Rating. It measures the ratio of output power to the input power.

### REFRIGERANT

A refrigerant is the substance used to «move» the heat outside (or inside) of the room where the device is. We use the refrigerant R-410A as it is environment friendly and allows for the design of smaller and more efficient systems compared to R-22.

### BTU/h

BTU or Btu is the British thermal unit. It is the amount of energy needed to cool or heat 1 pound of water by 1°F. The Btu/h is the unit of power used in HVAC. It corresponds to approximately 0.29 Watt.

### DEHUMIDIFICATION

A measure of the amount of water per unit of time that the device is able to extract from the ambient air. It is measured in Pth.

### HSPF

HSPF stands for Heating Seasonal Performance Factor. It is the ratio between the seasonal heating output and the electricity used.

### SEER

SEER stands for Seasonal Energy Efficiency Ratio. It is the ratio between the seasonal cooling output and the electricity used.

### SOUND PRESSURE LEVEL

Sound Pressure is the force of a sound on a surface perpendicular to its direction. It is measured in Pa (Pascal). The lowest sound pressure that can be heard is 2x10 Pa. The Sound Pressure Level is a comparison of the measured sound to the lowest sound pressure hearable. The units are expressed in terms of dB (decibel) which is not linear, that is, if the pressure is doubled, the Sound Pressure Level increases by 6dB. For example, the lowest hearable sound is 0dB while a quiet room is 40dB.



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